

## **AXISINTERNET, INC. ACCEPTABLE USE POLICY FOR INTERNET PRODUCTS AND SERVICES**

AxisInternet, Inc. Acceptable Use Policy (the "Policy") for AxisInternet, Inc. Internet Products and Services is designed to help protect AxisInternet, AxisInternet customers and the Internet community in general from irresponsible or, in some cases, illegal activities. This Policy is a non-exclusive list of the actions prohibited by AxisInternet, Inc. AxisInternet, Inc. reserves the right to modify this Policy at any time.

### Prohibited Uses of AxisInternet, Inc. Systems, Products and Services:

1. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.
2. Sending **unsolicited** email messages, including the sending of "junk mail" (spam) or other advertising material to individuals who did not specifically request such material (i.e. opt-in). This includes, but is not limited to, bulk mailing of commercial advertising, informational announcements, and political tracts. It also includes posting the same or similar message to one or more newsgroups (excessive cross posting or multiple posting).
3. AxisInternet accounts or services may not be used to collect replies to messages sent from another Internet Service Provider where those messages violate this Policy or that of the other provider. Further, it is specifically prohibited to send **unsolicited** email (as defined above) through any Internet Service Provider, advertising any web site or services hosted on the AxisInternet network.
4. Unauthorized use, or forging, of mail header information (e.g. "spoofing").
5. Unauthorized attempts by a user to gain access to any account or computer resource not belonging to that user (e.g., "cracking").
6. Obtaining or attempting to obtain service by any means or device with intent to avoid payment.
7. Unauthorized access, alteration, destruction, or any attempt thereof, of any information of any AxisInternet customers or end-users by any means or device.
8. Knowingly engage in any activities that will cause a denial-of-service (e.g., synchronized number sequence attacks) to any AxisInternet systems, customers or end-users whether on the AxisInternet network or on another provider's network.
9. Using AxisInternet Products and Services to interfere with the use of the AxisInternet network by other customers or authorized users.
10. Each AxisInternet customer is responsible for the activities of its customer base/representatives or end-users and, by accepting service from AxisInternet, Inc., is agreeing to ensure that its customers/representatives or end-users abide by this Policy. Complaints about customers/representatives or end-users of an AxisInternet, Inc. customer will be forwarded to the AxisInternet, Inc. customer's postmaster for action. If violations of the AxisInternet, Inc. Acceptable Use Policy occur, AxisInternet, Inc. reserves the right to terminate services with or take action to stop the offending customer from violating AxisInternet, Inc.'s AUP, as AxisInternet deems appropriate, without notice.
11. In regards to the aforementioned violations concerning 'Spamming', AxisInternet establishes and maintains zero tolerance for all 'spamming' infractions. As an organization that maintains its credibility as being, "The Best Service Provider to Our Customers", each spamming infraction will be handled through our security channels. This will result in termination of service and additionally, this may incur potential legal action, financial liability, financial penalties to include, charges for technical support, server downtime, security investigation, and delivery/recovery charges as a result of any violation of this policy
12. Digital Phone Service (VoIP):
  - A. *Services Types:*
    1. Services are sold as Normal Residential or Business use ONLY!!\*
    2. Call Centers services are available for an additional Monthly Recurring Charge.\*\*
  - B. *Lawful purposes only:*
    1. You may use our service and your device only for lawful, proper and appropriate purposes.
    2. You may not use our service or your device in any way that is illegal, improper or inappropriate.
    3. Spoofing (cloning) of others phone numbers is strictly forbidden and will cause interruption of services, possible fined by AxisInternet not to mention legal ramifications of person(s) business(s) you spoofed (cloned).
  - C. *Monitoring:*

We may monitor the use of our service for violations of this agreement. We may remove or block all communications if we suspect a violation of this agreement, we think it necessary in order to protect our service(s), or AxisInternet, its parent, affiliates, directors, officers, agents, and employees from harm.

\* **Normal use Residential unlimited** based on 1500 minutes a month  
\* **Normal use Business unlimited** based on 5000 minutes a month

\*\* Call center use is strictly prohibited unless specified on a signed contract as such.

By: \_\_\_\_\_

Title:

Printed Name:

Company:

Date: